

April 5, 2021

Important Update to California Endodontists, Periodontists and Oral Surgeons About Fee Structure Adjustments

Dear Doctor,

As we turn the corner and mark one-year since the start of the Coronavirus (COVID-19) pandemic, we find ourselves reflecting on our health, loved ones, communities, and economic changes - together. It has been a year filled with many more challenges than those brought on by a once-in-a-century pandemic.

We can now begin to celebrate the recoveries made by the many dental practices that are once again treating patients, allowing us to partner with you in providing quality dental care to our Delta Dental enrollees.

In early March 2020, you received an announcement regarding the lowering of maximum amounts allowed (sometimes referred to as MPAs) for most California network endodontists, periodontists and oral surgeons in order to better align our contracted fees with those generally accepted as network levels in the broader market.

Initially, this fee adjustment was scheduled to become effective July 1, 2020, but the onset of the pandemic initiated the announcement of a postponement. Due to the continued pandemic impacts on the dental communities, we have made the decision to postpone this fee adjustment until further notice.

If you have questions, please contact our Provider Concierge team either by phone between 7 a.m. and 5 p.m. PST at 888-742-4099, or by email at cafisupport@delta.org.

Thank you, and please stay safe.

Sincerely,



Daniel W. Croley, DMD
Chief Dental Officer