

# Provider Advisory Council

Introductory Meeting

2024

# Welcome!

Introducing the new Provider Advisory Council  
where providers like you will have greater  
control over your experience with Delta Dental



# Meet the leadership team

**Mohammad Navid**

Executive Vice President Chief  
Relation and Business Development  
Officer

**Jamie Clarke**

Vice President, Network  
Development

**Christine Ruiz**

Director, Professional Relations

# Introduction

What can you expect from being a member on the Provider Advisory Council?

- Meet and discuss improvements with a council of your peers to build strong relationships
- Provide feedback on future Delta Dental technology, products or programs
- Share your thoughts and suggestions with Delta Dental to generate insights
- Share specialized expertise and industry knowledge to improve patient care and outcomes
- Influence change in the industry

# Who can join?

## Membership:

There will be three membership tiers that comprise the PAC. Members will be required to apply for consideration to participate in one of the tiers. Membership will be representative of Delta Dental's industry footprint and modeled after our current network in enterprise states, incorporating providers, and their practice associates, from different specialties, geographies, and organizational sizes. Members who are representing as practice associates must have access to a practicing provider to seek clinical input from time to time.

## Membership Term:

Each member, regardless of the tier, will be accepted for a one-year term with an option to continue for an additional year, upon mutual agreement.

# Membership tiers

## Tiers

Leading Tier	Contributing Tier	Supporting Tier
Maximum of up to 35 members	Maximum of up to 100 members	Maximum of up to 200 members
<ul style="list-style-type: none"> <li>✓ This tier is a highly engaged group of members who can provide a larger time commitment to the PAC.</li> <li>✓ Members must participate in a minimum of three Delta Dental lines of business in our enterprise states.</li> <li>✓ Members must participate in up to three digital adoption activities with Delta Dental.</li> </ul>	<ul style="list-style-type: none"> <li>✓ This tier is an engaged group of members who can provide a lesser time commitment to the PAC.</li> <li>✓ Members must participate in a minimum of two Delta Dental lines of business in our enterprise state</li> <li>✓ Members must participate in two digital adoption activity with Delta Dental.</li> </ul>	<ul style="list-style-type: none"> <li>✓ This tier is an engaged group of members who want to contribute but are limited in available time.</li> <li>✓ Members must participate in at least one Delta Dental line of business in our enterprise states.</li> <li>✓ Member must participate in one digital adoption activity with Delta Dental.</li> </ul>

# What will we be doing?

There will be a variety of activities in which you can choose to participate, depending on your tier of commitment.

Examples of activities you may be asked to participate in:



INTERVIEWS



SURVEYS



RESEARCH

# How often will the council meet?

2024 - 2025 Term Engagements (exact dates TBD)		
Leading Tier	Contributing Tier	Supporting Tier
Annual participation in up to five engagement activities  one in-person meeting (airfare and hotel expenses paid by Delta Dental)	Annual participation in up to four engagement activities	Annual participation in up to three engagement activities



# Next Steps

- Visit the Provider Advisory Council informational webpage  
(<https://www1.deltadentalins.com/dentists/provider-advisory-council.html>)
- Read the Introductory webinar PowerPoint and the FAQs
- Apply for membership (<https://survey.alchemer.com/s3/5493129/Delta-Dental-Provider-Advisory-Group>)
  - We'll evaluate applications over the next few months and will respond to applicants later this summer
  - Applications will take 3-4 weeks to review and an email notification will be sent
  - You will have one week to respond and return the signed acceptance

# Stay in touch



EMAIL: [PAC@DELTA.ORG](mailto:PAC@DELTA.ORG)



WEBSITE: [PAC  
INFORMATIONAL PAGE](#)



Questions?

Thank you!